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**From: Jeramie Keys
Withers & Keys, LLC**

Fax No. 678-565-4749

Date: July 1, 2004

5 pages (including cover)

Application No.: 09/746,508

Message Text:

**Transmittal Form
Statement under 3.73
Revocation
New Power of Attorney**

18 ATLANTA STREET

MCDONOUGH, GA 30253

TEL: 678-565-4748

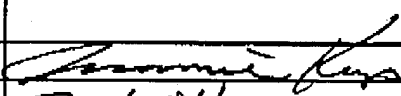
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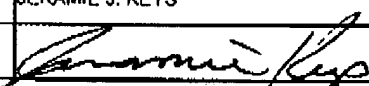
PTO/SB/21 (02-04)

Approved for use through 07/31/2006, OMB 0651-0031
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/746,508	
	Filing Date	December 28, 2000	
	First Named Inventor	Willis et al.	
	Art Unit	3627	
	Examiner Name	J.A. Kramer	
Total Number of Pages in This Submission	4	Attorney Docket Number	20009.0001US01 (GS99-184)

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance communication to Technology Center (TC)
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<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
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<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
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<input type="checkbox"/> Certified Copy of Priority Document(s)	Remarks	
<input type="checkbox"/> Response to Missing Parts/ Incomplete Application	Power of Attorney and Correspondence Address Indication Form; Statement Under 37 CFR 3.73(b)	
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual name	WITHERS & KEYS, LLC	
Signature		
Date	7-1-04	

CERTIFICATE OF TRANSMISSION/MAILING		
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.		
Typed or printed name	JERAMIE J. KEYS	
Signature		Date
		7-1-04

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002/034

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STATEMENT UNDER 37 CFR 3.73(b)Applicant/Patent Owner: Robert H. WillisApplication No./Patent No.: 09/748,508Filed/Issue Date: December 26, 2000Entitled: Technician Communications System with Automated Claims ProcessingBellSouth Intellectual Property Corporationa corporation

(Name of Assignee)

(Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.
The extent (by percentage) of its ownership interest is _____ %
in the patent application/patent identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011704, Frame 075, or for which a copy thereof is attached.

OR

B. ☐ A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:

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☐ Additional documents in the chain of title are listed on a supplemental sheet.

☐ Copies of assignments or other documents in the chain of title are attached.

[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

JAS 6-2 7-1-04
Date
302-654-1686
Telephone number

Jacqueline Gregorski
Typed or printed name
Jacqueline Gregorski
Signature
Vice President - Patent and Trademark Procurement
Title

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REVOCATION OF POWER OF ATTORNEY WITH NEW POWER OF ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS	Application Number	08748,508
	Filing Date	December 28, 2000
	First Named Inventor	Willis et al.
	Art Unit	2408
	Examiner Name	J.A. Kramer
	Attorney Docket Number	20000.0001US01 (08699-184)

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I hereby revoke all previous powers of attorney given in the above-identified application.

☒ A Power of Attorney is submitted herewith.

OR

☐ I hereby appoint the practitioners associated with the Customer Number:

☐ Please change the correspondence address for the above-identified application to:

☐ The address associated with Customer Number:

OR

<input checked="" type="checkbox"/> Firm or Individual Name	WITHERS & KEYS, LLC				
Address	P.O. BOX 71355				
Address					
City	Marietta	State	GA	Zip	30007-1355
Country	USA				
Telephone	678-585-4748	Fax	678-585-4749		

I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.
 Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Name	Jacqueline Gregorski, Vice-President - Patent & Trademark Procurement, BellSouth Intellectual Property Corporation				
Signature	<i>Jacqueline Gregorski</i>				
Date	7-1-04	Telephone	404.249.2754		

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

☐ Total of _____ forms are submitted.

This collection of information is required by 37 CFR 1.35. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/81 (05-03)

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**POWER OF ATTORNEY
and
CORRESPONDENCE ADDRESS
INDICATION FORM**

Application Number	09/746,508
Filing Date	December 28, 2000
First Named Inventor	Wills et al.
Title	Technique for Conducting Business with Automated Claims Processing
Art Unit	3827
Examiner Name	J.A. Kramer
Attorney Docket Number	20002.0001US01 (659P-184)

I hereby appoint:

☐ Practitioners associated with the Customer Number:

OR

☒ Practitioner(s) named below:

Name	Registration Number
James D. Withers; Jeramie J. Keys	40,376; 42,724
Matthew Todd Milchem	40,731
Geoff Sutcliffe	38,348
Jennifer Medlin	41,385

as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

Please recognize or change the correspondence address for the above-identified application to:

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OR

☐ The address associated with Customer Number:

OR

☒ Firm or Individual Name: WITHERS & KEYS, LLC

Address: P.O. Box 71355

Address:

City: Marietta

State: Georgia

Zip: 30007-1355

Country: USA

Telephone: 678-565-4748

Fax: 678-565-4749

I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/95)
SIGNATURE of Applicant or Assignee of Record

Name	Jacqueline Gregoraki, Vice-President, Patent & Trademark Procurement, BellSouth Intellectual Property Corporation		
Signature	<i>Jacqueline Gregoraki</i>		
Date	7-1-04	Telephone	404.249.2700

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

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